Verify Identify

Video Demo - <https://getnametag.com/how-to-verify>

1. Go to the self-service link, <https://coke.com/recovery>. Enter your work email on the Coca-Cola-branded web page.

A screenshot of a computer

AI-generated content may be incorrect.

1. After typing in your work email and clicking the “Next” button, the web page will display a QR code that you can scan using your work or personal smartphone.

A qr code on a black background

AI-generated content may be incorrect.

1. After scanning the QR code from the smartphone, the Nametag Icon is prompted up, and you will need to follow through the whole process as it is presented on your smartphone. Select Open to begin.

A screenshot of a cell phone

AI-generated content may be incorrect.

1. Select the plus sign to start scanning. Select Scan Now and allow Nametag to access your phone’s camera.

A screenshot of a phone

AI-generated content may be incorrect.A screenshot of a phone

AI-generated content may be incorrect.

1. Follow the prompts to scan your ID and take a selfie.

A screenshot of a phone

AI-generated content may be incorrect.A screenshot of a cell phone

AI-generated content may be incorrect.A person with glasses

AI-generated content may be incorrect.

1. After the selfie process, select Sign in and then Close.

A screenshot of a phone

AI-generated content may be incorrect.A screenshot of a phone

AI-generated content may be incorrect.A screenshot of a phone

AI-generated content may be incorrect.

Reset MFA

1. After the successful verification, the web page is redirected to the MFA reset page. Choose the MFA reset buttons to proceed with the reset.

A screenshot of a computer

AI-generated content may be incorrect.

1. After clicking the MFA reset button, it will prompt you to reset the token. Please select “Yes, reset tokens” to proceed.

A screenshot of a computer

AI-generated content may be incorrect.

1. Access the link present in the prompt box.

A screenshot of a computer

AI-generated content may be incorrect.

1. It would prompt for the username and password. Make sure to select “Use Your Password Instead” to authenticate.

A screenshot of a computer

AI-generated content may be incorrect.

A screenshot of a computer screen

AI-generated content may be incorrect.

1. After authenticating, it will prompt you to set a new MFA method for your account. Click “Next” and proceed to setting up the MFA method, such as the Microsoft Authenticator App.

A screenshot of a computer

AI-generated content may be incorrect.

A screenshot of a computer

AI-generated content may be incorrect.